

The  
**MADISON SUBURBAN UTILITY DISTRICT**  
of Davidson County, Tennessee

May 25, 2012

Dear MSUD Customer,

The Madison Suburban Utility District is launching a meter improvement program that will allow improved work efficiency in reading your water meter each month. This program is scheduled to begin June 2012 with the installation of Neptune Automated Meter Devices providing drive-by reading capability, and 24-hour per day usage data for up to 96 days on each device. These meters also meet and exceed the up-coming EPA Standards regarding water meters under the "No Lead" Rule effective in 2014. In order to pay for this program the District has adopted a \$2.46 Automated Meter Fee on all bills rendered after July 1, 2012.

The District's Board of Commissioners and personnel remain dedicated to serving you the customer, and the community with quality drinking water.

Sincerely,

A handwritten signature in blue ink that reads "Cynthia Ellis". The signature is written in a cursive style.

Cynthia Ellis  
General Manager