

MADISON SUBURBAN UTILITY DISTRICT SERVICE APPLICATION

615-868-3201 Phone • 615-868-5595 Fax • P.O. Box 175 108 W Webster St • Madison, TN 37115 • www.msud.net

Complete and submit this form to begin new service.
We provide next business day service, requests are completed Monday – Friday between 7:30 am and 4:00 pm (excluding holidays)

***Required fields**

PRIMARY APPLICANT INFORMATION					
*FIRST NAME:		*MIDDLE INITIAL:		*LAST NAME:	
BUSINESS NAME:					
*PRIMARY PHONE#:			SECONDARY PHONE#:		
*SOC SEC# / TAX ID#			*EMAIL ADDRESS:		
*DRIVER'S LICENSE			RECEIVE BILL VIA EMAIL?	YES	NO
OCCUPANTS WITH SPECIAL NEEDS?			RECEIVE PAPER BILL?	YES	NO

ADDRESS INFORMATION					
*SERVICE ADDRESS				APT#	LOT#
*CITY:		*STATE		*ZIP:	
WELL ON PROPERTY?		IS IT CURRENTLY USED?		SUBDIVISION:	
				<input type="checkbox"/> HOUSE <input type="checkbox"/> MODULAR HOME <input type="checkbox"/> DUPLEX	
MAILING ADDRESS <small>(IF DIFFERENT FROM SERVICE ADDRESS)</small>				APT #	LOT #
CITY		STATE:		ZIP:	
				<input type="checkbox"/> OWN <input type="checkbox"/> RENT	

WATER SERVICE - CALL FOR NON-REFUNDABLE FEES			
WATER FEES		DEPT USE	
*SERVICE START DATE:		ACCOUNT #	WORK ORDER#

CREDIT / DEBIT CARD INFORMATION						
<input type="checkbox"/> MC <input type="checkbox"/> VISA <input type="checkbox"/> DISCOVER		*CARD NUMBER:	*CVV#	*EXPIRATION DATE:	MONTH	YEAR
*CARD BILLING ADDRESS		*STATE:	*CITY:	*ZIP:		
*NAME ON CARD						

*Card information must be completed to process application.

I accept Madison Suburban Utility District's Water Service Agreement shown below.

*CUSTOMER SIGNATURE _____	*DATE _____
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COMMERCIAL ACCOUNT CUSTOMERS MUST CONTACT MSUD AT 615-868-3201 TO ESTABLISH SERVICE.

TERMS, CONDITIONS, RULES AND REGULATIONS

1. FOR THE PROPER SIZE TAP, DISTRICT AGREES TO FURNISH AND INSTALL A METER, TITLE TO SAID METER SHALL BE VESTED IN DISTRICT; SAME SHALL BE READ, FROM TIME TO TIME, BY AUTHORIZED REPRESENTATIVE OF DISTRICT. CONSUMER GIVES SUCH REPRESENTATIVE PERMISSION TO ENTER HIS PREMISES FOR THIS PURPOSE. CUSTOMER AGREES THAT THE AREA SURROUNDING THE METER WILL BE FREE FROM OVERGROWTH AND OBSTRUCTIVES AT ALL TIMES.
2. CONSUMER SHALL LAY AT THEIR EXPENSE AND SHALL OWN AND MAINTAIN ANY AND ALL LATERAL, SERVICE LINES OR PIPES FROM SAID METER ON HIS PREMISES.
3. CONSUMER AGREES NOT TO WASTE WATER. DISTRICT SHALL HAVE THE RIGHT TO DETERMINE WHAT CONSTITUTES WASTE AND MAY ACT WHEN NECESSARY TO RESTRICT THE USE OF WATER OR CUT OFF SAME IN ORDER TO STOP SUCH WASTE.
4. CONSUMER AGREES IN THE EVENT SAID METER IS DAMAGED OR DESTROYED, EXCEPT BY ACT OF THE DISTRICT, THAT SAME SHALL BE REPAIRED OR REPLACED AT CONSUMER'S EXPENSE.
5. CONSUMER SHALL PAY FEES IN ACCORDANCE WITH THOSE DETERMINED AND SET BY THE BOARD OF COMMISSIONERS, SUCH FEES ARE SUBJECT TO CHANGE BY THE BOARD OF COMMISSIONERS WHENEVER DEEMED NECESSARY BY SAME IN ACCORDANCE WITH THE LAWS OF THE STATE OF TENNESSEE. A SCHEDULE OF FEES IS AVAILABLE UPON REQUEST.
6. A PERIODIC BILL, EITHER BI-MONTHLY OR MONTHLY, WILL BE RENDERED BY THE DISTRICT; AND UNLESS SAME IS PAID WITHIN TEN DAYS, THE DISTRICT SHALL HAVE THE RIGHT TO SHUT OFF THE WATER WITHOUT FURTHER NOTICE, SERVICE SHALL NOT BE REINSTATED UNTIL CONSUMER SHALL HAVE PAID ALL AMOUNTS DUE, TOGETHER WITH A SERVICE FEE THEREFOR.
7. DISTRICT DOES NOT GUARANTEE QUANTITY, FLOW, OR QUALITY OF WATER AND MAKES NO WARRANTY, EITHER EXPRESSED OR IMPLIED, THAT THE SUPPLY WILL BE SUFFICIENT TO MEET CONSUMER'S NEEDS.
8. DISTRICT MAY, WHEN NECESSARY TO MAKE REPAIRS OR FOR ANY OTHER LAWFUL REASON OR FOR CAUSE BEYOND ITS CONTROL SHUT OFF CONSUMER'S WATER SUPPLY WITHOUT BEING LIABLE THEREFOR.
9. DISTRICT SHALL HAVE THE RIGHT AT ANY TIME BY ACTION OF ITS BOARD OF COMMISSIONERS TO MAKE CHANGES AND PUT INTO EFFECT RULES AND REGULATIONS GOVERNING THE USE OF WATER, AS WELL AS ESTABLISHING, SETTING, AND CHANGING OF FEES.
10. IN THE EVENT OF A VIOLATION OR BREACH OF THIS AGREEMENT BY THE CONSUMER, DISTRICT SHALL HAVE THE RIGHT TO CUT OFF CONSUMER'S WATER AND SERVICE SHALL NOT BE TURNED ON EXCEPT BY THE DISTRICT UPON CONSUMER CORRECTING SUCH VIOLATION OR BREACH AND PAYMENT OF A FEE THEREFOR.
11. UPON DEFAULT OF CONSUMER IN PERFORMANCE OF ANY OF CONSUMER'S OBLIGATIONS UNDER THIS AGREEMENT, AND FAILURE TO CURE SUCH DEFAULT WITHIN TWENTY (20) DAYS AFTER WRITTEN NOTICE, THE DISTRICT MAY PLACE THE MATTER IN THE HANDS OF AN ATTORNEY FOR RESOLUTION, AND THE CONSUMER AGREES TO PAY THE REASONABLE ATTORNEY'S FEES AND ANY EXPENSES INCLUDING COURT COSTS OCCASIONED BY SUCH DEFAULT AND ACTION ON ACCOUNT THEREOF.
12. THE UNDERSIGNED STATES THAT HE/SHE IS SURETY FOR THE PERFORMANCE OF THE OBLIGATION OF THE CORPORATE OR PARTNERSHIP CUSTOMER UNDER THIS AGREEMENT.
13. THE FOREGOING AGREEMENT SHALL BE BINDING UPON THE PARTIES HERETO, THEIR HEIRS, SUCCESSORS, PERSONAL REPRESENTATIVES, LESSEES, GRANTEEES, AND ASSIGNS AND MAY ONLY BE CANCELLED BY CONSUMER BY GIVING ONE DAY'S WRITTEN NOTICE TO THE DISTRICT, OR BY THE DISTRICT FOR ANY LAWFUL REASON BY GIVING LIKE NOTICE TO CONSUMER.

The Madison Suburban Utility District Of
Davidson County, Tennessee
Water System Cross Connection
Questionnaire Survey

*Occupant _____ *# of people in home _____

*Occupant Address _____

1) Occupancy: _____ Own _____ Rent

2) Meter serves Homes How Many? _____

1. Buildings How Many? _____

3) *Do you have a Hot Tub? Yes _____ No _____

4) *Do you have a swimming pool? Yes _____ No _____

5) *Do you have a Jacuzzi? Yes _____ No _____

6) *Do you have a waterbed? Yes _____ No _____

7) *Do you have a Solar System? Yes _____ No _____

8) *Do you have a Green House? Yes _____ No _____

9) *Do you have an underground sprinkler system? Yes _____ No _____

10) *Do you have darkroom equipment? Yes _____ No _____

11) *Do you have a drip/soaker/irrigation system? Yes _____ No _____

12) *Do you have insecticide sprayers that attach to a garden hose? Yes _____ No _____

13) *Do you have a utility sink with a threaded faucet? Yes _____ No _____

14) *Do you have a wood burning hot water heater? Yes _____ No _____

15) *Do you have a portable dialysis machine? Yes _____ No _____

16) *Do you have a bathtub that fills from the bottom? Yes _____ No _____

17) *Do you have a water softener or any extra water treatment system? Yes _____ No _____

18) *Do you have an auxiliary water supply on your premises? Yes _____ No _____

19) *Do you have livestock and use a water trough or water system connected to by public water?
Yes _____ No _____

20) *Is your home or building elevated above your water meter? Yes _____ No _____

21) *Does a creek, river or spring water run near or on your property? Yes _____ No _____

22) *Do you have a booster pump? Yes _____ No _____

23) *Do you have a well pump? Yes _____ No _____

24) *Do you have any other type of water pump? Yes _____ No _____

25) *Do you receive irrigation water from a different source? Yes _____ No _____

26) *Do you have a backflow protection device on your property now? Yes _____ No _____

27) *Do you have any situation that you are aware of that could create a cross-connection?
Yes _____ No _____

28) *Do you have any other water-using equipment on your property not mentioned above?
Yes _____ No _____

If yes, please list below.

Print Name*

Phone#*

Signature*

Email Address*

Date*

*Required fields

Please notify this office if any of the above conditions change.



BANK DRAFT WITH MSUD

Bank Draft with MSUD is a free payment option. Your bill payment would automatically draft out of your checking or savings account on the 25th of each month.

AUTOPAY WITH INVOICECLOUD

AutoPay is a payment option offered through InvoiceCloud, our online payment provider. With this option, you are able to use a checking/savings account or a credit/debit card. For each transaction, there is a \$1.95 processing fee.

****Should you decide to sign-up for Bank Draft with MSUD, do NOT sign-up for AutoPay with InvoiceCloud. Doing so will cause your payment to draft from both entities. Also, if you are signed up for Bank Draft with MSUD and need to update your banking information, please do so with MSUD directly and NOT through the InvoiceCloud system.****